



Mental Health and Disability Services Redesign 2011

Intellectual & Developmental Disabilities Agenda

Tuesday, September 6, 2011

10:00 am – 3:15 pm

United Way of Central Iowa
1111 Ninth Street
Des Moines, IA 50314

AGENDA

- I. Introductions of new Workgroup Members, Facilitator, and Members of the Public (Co-Chairs)
- II. Overview of Agenda (Co-Chairs)
 - Review of results of eligibility discussion and responses to issues raised during last Workgroup Meeting
 - Topics for discussion
 1. Best practice & trends re: Performance Measures and Quality Management
 2. Performance Measures and Quality Management key decision points
 3. Performance Measures and Quality Management workgroup recommendations
- III. Review of Questions and Information Requests from Eligibility Meeting (Val Bradley)
 1. Other waiting list information (DD Wait List)
 2. NCI data on breakdown of individuals with DD who do not have ID served across the country (NCI_DD relative to ID)
 3. Summary information on 1915c supports waivers (Supports waiver 411)
 4. Data from the Department of Education in Iowa regarding graduation rates of students in special education (Education Data Request), Information of individuals served in the Ill and Handicapped waiver and in ICFs/MR (2 DHS one pagers), and in Iowa 1915 (i) program
 6. Previous recommendations on Iowa waiver reconfiguration from NASDDDS (Recommendations from NASDDDS 2000 report) and discussion on data on utilization of DD system in CA (DD and entitlement state)

V. Overview of Best Practice in Performance Measurement and Outcome Assessment (Val Bradley) (Iowa QA Workgroup PPT)

- Importance of performance measurement
- Connection between system principles and quality management
- Increased role of CMS
- Components of quality management for organizations providing services to people with disabilities
- Best practice examples of quality and outcome data
- Other material: NOMs, Waiver performance measures (IME), NCI Annual Report (handouts)

VI. Lunch & Break

VII. Group Discussion of Key Decision Points (Val Bradley)

- What system principles should govern the service system for people with ID/DD?
- What individual and family outcomes should be used to judge the performance of the system?
- What processes are in place to judge whether or not the system is living up to expectations?
- What new data collection/discovery processes are needed at the individual, provider, and systems level?

VIII. Wrap up & homework for next meeting

IX. Public Comment Session 2:45 – 3:15 pm (Co-Chairs)

X. Adjourn

*Next meeting Tuesday, September 20, 2011 at the United Way of Central Iowa, 1111 Ninth Street, Des Moines, IA 50314.

KEY QUESTIONS FOR WORKGROUP TO CONSIDER IN PREPARATION FOR THE SESSION:

Please think about the principles and values that should govern the system of services and the specific outcomes that services in the state should strive for:

- From your perspective (provider, consumer, policy maker, administrator) how do you judge the quality of ID/DD services? What outcomes do you value?
- Where would you go to get information about the performance of the system?
- Given what you know about the quality assurance/performance management system in Iowa, what changes do you think are necessary?
- What types of information should be made available to the public regarding the quality of services to people with ID/DD in Iowa?
- What role should people with disabilities and family members play in measuring performance?
- Given scarce resources, what are the most important facets of performance that should be monitored?

Attachment A

Meeting Dates & Discussion Topics: Intellectual Disability Workgroup

Meeting 1 August 23 Location: United Way, Des Moines	<ul style="list-style-type: none">• Overview of topics to be discussed• Best practice & trends re: Eligibility for Services• Eligibility determination key decision points• Eligibility Criteria workgroup recommendations
Meeting 2 September 6 Location: United Way, Des Moines	<ul style="list-style-type: none">• Best practice & trends re: Performance Measures and Quality Management• Performance Measures and Quality Management key decision points• Performance Measures and Quality Management workgroup recommendations
Meeting 3 September 20 Location: United Way, Des Moines	<ul style="list-style-type: none">• Best practice & trends re: Core Services• Core Services key decision points• Core Services workgroup recommendations
Meeting 4 October 4 Location: United Way, Des Moines	<ul style="list-style-type: none">• Best practice & trends re: Workforce• Workforce key decision points• Workforce workgroup recommendations
Meeting 5 October 18 Location: United Way, Des Moines	<ul style="list-style-type: none">• Best practice & trends re: Provider Qualifications & Monitoring• Provider Qualification & Monitoring key decision points• Provider Qualification & Monitoring workgroup recommendations
Post meeting 5 conference call Date: TBD	<ul style="list-style-type: none">• Wrap-up and final workgroup recommendations• Summary of consensus recommendations per topic area• Identification of issues needing further discussion